



Job Description

Job Title:	BRIC Co-ordinator
Job Grade:	A3
Reports to:	Lead Practitioner/Service Manager
Direct reports:	N/A
Clearance required:	Enhanced DBS check
Key stakeholders:	Service users, multi-disciplinary team members, family members, Service Managers, Area Managers.

Workplace values

The post holder will be expected to live our workplace values which are:

- Honest: we are open and realistic, building trusted relationships in which we challenge, collaborate and change.
- Committed: we are passionate about being the best that we can be, and we do this by keeping people at the heart of everything that we do.
- Inventive: we are ambitious, drawing together skills and resources to innovate and adapt in determined pursuit of our mission.

Job Purpose

To deliver support and initiatives in the local areas to establish visible recovery and increase opportunities for service users to achieve sustainable outcomes. Promote and encourage peers to be involved in the shaping of the service and identify other support services and activities in the local community.

Key accountabilities:

1.	Manage a service user caseload, devising, implementing and reviewing on-going recovery plans, liaising closely with the full range of workers and skills within the service team, including family members and significant others as appropriate.
2.	Carry out triage/screening assessments and comprehensive assessments with service users.
3.	Work collaboratively with partner agencies to undertake shared assessments, key working and interventions to promote individual service user progression from engagement, through structured treatment to self-sustained recovery.
4.	Support service users leaving treatment to access community resources to increase recovery and social capital, supporting service users and their families within their local community.
5.	Lead effective case management for allocated service users, including on-going processes such as risk assessments, risk management plans and safeguarding assessments and plans. This includes the effective use of an online case management system.
6.	Work closely and collaboratively within the multi-disciplinary team across the service and externally, providing advice and reports/ information to managers and other colleagues, through attendance at reviews, team meetings, supervision and via telephone conversations.
7.	Improve outcomes for children, parents/carers and families of services users by reducing the impact of drug and alcohol related harm on family life and promote positive family involvement in recovery.
8.	Develop partnerships in local communities to support service users to build sustainable recovery in their local area.
9.	Support and promote local recovery services, mutual aid groups and SMART recovery programmes across the relevant locality, including supporting service users to engage and remain engaged.
10.	Forge strong links with communities and services operating in the relevant locality area to attract opportunities for the client group, including Employment, Training and Education and social activities.
11.	Identify and prevent potential harm to service users and others by following local and organisational safeguarding guidelines, including referral to and engagement with relevant safeguarding authorities
12.	Promote visible recovery across the service and ensure peer support opportunities are relevant and accessible for all service users.



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13.	Reduce substance related harm to the individual and wider community.
14.	Increase referrals within your service area and, where relevant, those leaving treatment whose primary substance use is opiate use.
15.	Undertake continuing professional development including participating in clinical supervision, performance appraisals and attending training as/when required.
16.	Work in accordance with all relevant legislation, policies & procedures and guidelines – both internal and external. This includes Humankind’s clinical governance framework.
17.	Maintain accurate and up to date records and reports and provide written and verbal reports as required.
18.	Keep abreast of policy and professional development within your area of professional expertise.
19.	Work flexibly across operational sites and within an agreed number of hours to maintain appropriate service provision, This will include evening and weekend working.
20.	To promote, adhere to and live our workplace values of being honest, committed and inventive.

Role Specific Responsibilities

BRIC Outreach Co-ordinator

1.	Work on an outreach basis with various services in the community, detoxification and rehabilitation centres, prisons, hostels and approved premises and mental health services.
2.	Identify and refer to a range of support services and activities in the community.

This Job Description is not definitive and outlines key accountabilities – colleagues are expected to be flexible regarding their accountabilities and will from time to time be asked to carry out other duties to ensure achievement of company goals.



Person Specification

Technical/ Professional Qualifications	Essential or Desirable
NVQ Level 3 in Health & Social Care (or above or equivalent) or willing to work towards this in post.	E
Relevant professional qualification e.g. addiction studies, counselling, social work, therapeutic qualification.	D
Skills	Essential or Desirable
Proficient in Microsoft Outlook Office programmes	E
Knowledge/ Previous Experience	Essential or Desirable
Understanding of and ability to implement interventions, including brief interventions MI, PSIs, CBT and ITEP.	E
Working with models of service delivery and issues relating to recovery planning	D
Carrying out assessment and recovery planning and risk management plans	D
Delivering 1-2-1 interventions	E
Knowledge of working within Safeguarding and Hidden Harm	D
Experience of working with carers and families	E
Experience of using Management Information Systems	D



Person Specification

Knowledge and understanding of services in the local area which are appropriate to aid and sustain recovery.		E
Competencies		
Lead and Inspire	Defines the future direction of Humankind through identifying current and future challenges and longer-term opportunities.	
Create and Innovate	Takes a solutions-focused approach to the challenges we face as an organisation. Looks at new ways of working and responding innovatively with new ideas or developing current approaches to meet organisational needs.	
Developing Our Talent	Creates a positive and supportive environment in which individuals can grow and develop enabling them to realise their full potential.	
Impactful Communication	Shares information and presents ideas or themes clearly and convincingly so that others see us as open, transparent and credible, and want to engage with us.	
Delivering Results and Achieving Greatness	Focuses on our individual drive and personal focus to succeed in delivering against our key business objectives and targets.	
Service Excellence	Continues to build on Humankind’s reputation within the industry, becoming a “provider of choice” recognised by external bodies as meeting the diverse needs of our customers and delivering the highest standards of service delivery.	
Working Together	Defines how we work with each other and our customers, partners, commissioners and stakeholders.	
Safeguarding training required on start		