

Humankind Housing



Our Customer Promise

From April 2021 to March 2022,
95% of residents agreed we had
kept our **Customer Promise**

- Safe, good quality accommodation with responsive repairs
- Work to address anti-social behaviour where reported
- Treat with respect and listen to feedback, taking action when required
- Allocate properties fairly and provide support to keep an agreement

Please scan the QR code to access the survey



call **01325 731160** or
email **housing@humankindcharity.org.uk**

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